

## ADASS EAST Supported Living Services v23.2 for Lillibet Manor



GOOD

Assessment Completed 19/02/2025

### Domains

| Name                             | Rating     |
|----------------------------------|------------|
| 1. Involvement and Information   | Good ★★★★★ |
| 2. Personalised Care and Support | Good ★★★★★ |
| 3. Safeguarding and Safety       | Good ★★★★★ |
| 4. Suitability of Staffing       | Good ★★★★★ |
| 5. Quality of Management         | Good ★★★★★ |

### Standards

| Name  | Rating     |
|---|------------|
| 1. Respecting and Involving People Accessing the Service      | Good ★★★★★ |
| 2. Consent  | Good ★★★★★ |
| 3. Care and Welfare of People Accessing the Service           | Good ★★★★★ |
| 4. Meeting Nutritional Needs                                  | Good ★★★★★ |
| 5. Co-operating with other Providers                          | Good ★★★★★ |
| 6. Safeguarding People who access the Service from Abuse      | Good ★★★★★ |
| 7. Cleanliness and Infection Control                          | Good ★★★★★ |
| 8. Management of Medicines                                    | Good ★★★★★ |
| 9. Safety and Suitability of Premises                         | Good ★★★★★ |
| 10. Safety, Availability and Suitability of Equipment         | Good ★★★★★ |
| 11. Requirements Relating to Staff Recruitment                | Good ★★★★★ |
| 12. Staffing and Staff Deployment                             | Good ★★★★★ |
| 13. Staff Support   | Good ★★★★★ |
| 14. Assessing and Monitoring the Quality of Service Provision | Good ★★★★★ |
| 15. Using Information and Dealing with Complaints             | Good ★★★★★ |
| 16. Records   | Good ★★★★★ |

